

FREQUENTLY ASKED QUESTIONS

BOOKING and PLANNING

Do I need a special insurance for my holiday?

Yes, for a worry free holiday, we highly recommend to get a travel insurance – travel cancellation insurance, travel medical insurance which covers the return transport of a patient from abroad, accident insurance as well as a luggage insurance. Flights and travel insurances are available with our partners [-](#) and [-](#).

What entrance and exit regulations do I have to consider for Indonesia?

Paperwork:

- Passport (valid for more than 8 months from the date of arrival in Indonesia, incl. at least 2 blank pages).
- Copies of passport 2 x (We recommend to make photocopies of all important documents and keep them in a separate place.)
- Visa (valid for the whole trip period. The visa on arrival is available at the airport for 25,- USD. It allows you to stay up to 30 days.)
- Insurance card

You will need to complete an entry form which is handed out in the aircraft.

Most nationalities (including German, Austrian, Swiss, French, British – if you have any doubt please ask the Indonesian Embassy in your country) will obtain a visa on arrival at Denpasar airport. The visa fee is 25,- USD for a stay of up to 30 days. The visa on arrival can be extended once for 30 days. If you want to stay longer, you need to apply for a visa in your country of origin.

Every flight guest leaving the country has to pay an airport tax of 150.000,- Indonesian Rupiah (IDR). If you stay longer than you are allowed by your visa, you will have to pay an overstay fee (should be avoided!).

Is there an age limit for the SAMA SAMA Boat Trips?

The minimum age to make a booking is 18 years. Guests under 18 must be accompanied by a parent or legal guardian. For your information: The average age of SAMA SAMA guests varies between 24 and 37 years.

I am a surf beginner. Can I join a Boat Trip?

You are ready, if you are reef-experienced and able to properly perform the basic surf maneuvers like take-off, bottom- and top-turn. The SAMA SAMA is also your best choice, if you like to spend most of the time in the barrel.

How to assess my surf level?

The chart below may help you to assess your surf level.

Experience in time	+ level of skills	= surf level	= recommended Surf Packages
0	-	Beginner	Rookie or 1. week BSS, BPG
0 – 2 weeks	Basic knowledge (Beginner course)	Advanced Beginner	Rookie or 1. week BSS, BPG
0 – 4 weeks, more than 1 year ago	Basic knowledge (Beginner course)	Advanced Beginner	Rookie or 1. week BSS, BPG
4 weeks (max. 1 year ago)	Basic knowledge + paddling + Take-off	Intermediate	Easy Rider or 1. week BBG, BPG
4 weeks +	Paddling + green wave Take-off	Intermediate	Easy Rider or 1. week BBG, BPG
Holiday (1 x per year)	Riding green waves + basic maneuvers	Advanced	Easy Rider, Charger or 1. week BBG, BPG
Regular (2 - 3 x per year)	Wide range of maneuvers	Experienced	Charger BIG, BPG
All year round	Full range of maneuvers	Experienced / Pro	Charger BIG, BPG

Can also non surfers join a boat trip? What can they expect?

Next to perfect waves and unscathed landscapes the Indonesian Archipelago also offers a spectacular underwater world. Dearly wishing you to be part of our unbelievable experiences, we offer individual boat trips to surfers, families and nature freaks in total boating lifestyle fashion, which includes campfires, hiking, snorkeling and fishing. Please do not hesitate to ask if interested. We are more than glad to help with any individual planning.



Which cost factors should I take into account for my SAMA SAMA Boat Trip?

1. Flight
2. Insurance
3. Boat Trip costs
4. Lodging (before and after the trip)
5. Private costs

How do I book my holiday directly with the SAMA SAMA?

There are several possibilities:

1. Online: Fill in the contact form on our website (www.samasamboattrips.com). We will contact you shortly and ask you to send us further information for the booking. As soon as we have all necessary information, we will confirm the booking and send you an invoice. After that, the booking can only be cancelled under the conditions stated in our General Terms and Conditions.
2. Email: Simply send a booking request to office@thebalicamp.com
3. Skype: theBalicamp

How and where do I book my flights?

Arrival / departure is recommended at least 2 days before / after the boat trip – for acclimation, surf preparation, shopping and to avoid stress in case of flight or / and luggage delays.

International flights:

International flights are available with our partners [sky-Reisen](#) and [Sudden Rush](#).

For a worry free holiday, we highly recommend to get a travel insurance.

Domestic flights:

To ensure optimal coordination, we highly recommend to book domestic flights with the Balicamp & SAMA SAMA.

- Check-in is 2 h prior to departure (to ensure trouble-free surf board check-in).
- Airport charges are approx. IDR 40.000,- / flight / person.
- For flights booked via the Balicamp & SAMA SAMA, a booking fee of EUR 8,- / flight / person will be added.

Domestic flight luggage terms:

- Please make sure to attach the flight tag / destination tag properly!
- Note that there is a 20 kg limit / person (incl. in ticket price).
- Excess luggage will be charged per kilo (1 kg ca. IDR 15.000,-).
- Surf boards requirements:
 - Depending on airline baggage regulations
 - Limited to max. 2 boards / person
 - Length 2 m / 6'6"
 - Airport charge is per kilo (1 kg ca. IDR 15.000,-)
 - Additional boards are allowed on request

Direct travel is optional. During booking, please consider the following facts and confirm with office@thebalicamp.com:

- Name of the airport / harbor
- Taxi transport duration from / to airport / harbor
- Arrival by 4.00 pm at the departure harbor is necessary to ensure departure at daylight.
- Return flights should be booked for the early afternoon.

Before booking, please check our terms and conditions at www.samasamboattrips.com.

How many kilos per person are allowed on airplanes to Bali?

The baggage allowance depends on the airline. Usually, you are allowed to bring 20 kg. If you want to bring your own surfboard, we recommend to ask your travel agency or the airline for further information.

How many boards can I bring with me?

International flights:

Please check the airline regulations for surf boards before you book your flight. When you book your boat trip, please let us know how many boards you bring and how long they are.

Custom regulations:

Indonesian customs allow a maximum of three surf boards per person. For each additional surf board, import taxes may apply.



Domestic flights:

On inland flights to / from Flores, each person is allowed to bring a maximum of 2 surf boards with a maximum length of 2 meters (6'6"). Excess luggage cost is approx. IDR 15.000,- per kilo.

Where can I sleep before and after the trip?

For trips in general, but especially for trips starting in Bali and to get you 100 % ready for your Boat Trip, we recommend the Balicamp & SAMA SAMA Combination: Stay 7 nights min prior / after your trip and save 15 % on your Balicamp LODGING + SURFING.

The Balicamp & SAMA SAMA COMBINATION	LODGING (7 nights min) - 15 %	+ SURF PACKAGE (BBG or BIG) -15%	+ SAMA SAMA Boat Trip
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Please let us know your travel plans in advance so that we can help you with your planning and booking.

How do I get to the SAMA SAMA?

Transfer on Bali:

Transfer to / from the boat / airport is organized by us and takes approx. 45 minutes. Departure point: the Balicamp – please be on time.

Transfer on other islands will be organized by us.

Can I pay my bill with credit card?

Sorry, the Balicamp & SAMA SAMA does not accept credit cards. Payments must be made in cash in any of the following currencies: Euro or Indonesian Rupiah.

What, if I have to cancel my booked Boat Trip?

As long as you cancel your stay on time (that means, at least 41 days before the arrival date), there are no cancellation fees. After that, the booking can only be cancelled under the conditions stated in our General Terms and Conditions.

Can I leave the boat earlier than scheduled?

No, this is not possible.

The SAMA SAMA

Which kind of boat do I travel with?

The SAMA SAMA is a beautiful 20 m traditional motor glider, made out of quality iron and teakwood, equipped with the latest navigation and safety equipment and dinghy.

Boat facts:

Name:	SAMA SAMA
Year of construction:	1999 – 2000
Construction:	20 m boat made of teak and ironwood
Cabins/bunks:	2 x 2 persons, 4 x 1 person
Facilities:	1 shower, toilet and large chill areas
Motor:	Yanmar 115 cv, 6 cylinders (2008)
Cruising speed:	5 – 8 knots
Power supply:	Voltage transformer 12 to 220 V, Schuko-receptacle (Typ F/CEE 7/4), 220 V Generator
Dinghy:	1 x 3,85 m alu, 25 hp
Equipment:	GPS, autopilot and radiotelephone
Safety:	Life raft, lifejackets
Crew:	European skipper, 3 local crew members
Further info:	Snorkeling / fishing gear, SUP-Board and 2 rental boards



How much space offers the deck? Where do we sleep?

The lower deck offers accommodation in a spacious, well vented double cabin with additional single bed option – perfect for couples or families – and four comfy single bed bunks.

The main deck with the steering place offers community shower/toilet as well as various chill areas. In the cozy dining area, guests are pampered with delicious Asian and Western full board menus including homemade bread and freshly caught fish skillfully prepared in the open wooden kitchen.

The sun deck includes a special double cabin with big panorama windows and invites you to enjoy the cruise with a sea breeze, relaxing in open air comfort with shade sail and fantastic view on the blue waves of the Indian Ocean. It is also the place for those who love to sleep under the starlit sky!

Bed-linen and a towel are provided on board.

What service is offered on board and what is included in the price?

Price includes:

- Airport transportation to and from the boat
- Full-board (3 meals per day, mixed Asian and Western food)
- Drinking water, coffee and tea
- Spot Guiding (no Surf Coaching)
- Snorkeling- / fishing gear
- SUP-Boards

Extras:

- Domestic flights (depending on route, organized by us)
- Soft drinks, alcohol
- Rental-Board on request

How many persons are on board?

Max. 8 guests and 4 crew members.

Can I get Surf Guiding during a boat trip?

The boat crew and skipper know all spots and their characteristics and give you appropriate instructions before you start surfing.

How is the daily routine on the SAMA SAMA and how often can I go surfing?

Throw your daily routine off board and live in perfect harmony with nature and the waves. Once we have reached a surf spot, you can go surfing as much as you like.

Surfing days per trip – the actual surfing days per trip vary depending on the route. There will be no surf at the day of departure and / or arrival (e. g. 11 night trip = 10 surfing days). The overnight cruise to the first surf spot might take up to 14 hours.

What kind of activities can I do except surfing?

Snorkeling, SUP Board, exploring the shore, reading, relaxing and listening to music etc.

Can I also explore the islands?

Yes, of course!

How much cash do I need on board?

Around 3.000.000,- Indonesian Rupiah for transfer, airport fees, excess luggage, alcoholic beverages / soft drinks, souvenirs, tipping the staff...

Where can I store my valuables?

Travel documents and cash can be kept in non lockable boxes. Electronic devices must be stored with caution to protect them against sea water and sea disturbance.

What do I need to bring aboard of the SAMA SAMA?

- Sun cream with high protection factor (SPF 30+ / water proof), zinc cream, after sun lotion
- Hat, shirt, sunglasses, board shorts, lycra / rash shirt, surf cap, spring suit, neoprene shirt, reef booties
- Daytime: shorts and t-shirts are essentials
- Night time: windcheater, pullover, long trousers and beanie
- For exploring: Flip Flops, hiking shoes and mosquito repellent
- Surf boards incl. bag, enough wax, spare parts e.g. leg rope, fins, screws, ... repair kit
- Medicine and travel first-aid-kit



On board of the SAMA SAMA, we provide comprehensive First Aid Equipment to treat minor and moderate injuries and a selection of surf goods, such as wax, wax comb, repair kit and leash.

Do I need a wetsuit?

The Indian Ocean has a very pleasant temperature all year around (about 28 C). From June to September, the temperature may drop to 22 C, so you may need a wetsuit, shorty or shirt.

Do I have to bring towels and bed sheets?

No. SAMA SAMA provides towels and bed sheets for every guest.

Do I have to bring an adapter?

The connector standard is Schuko-receptacle, Type F/CEE 7/4.

Can I rent a surf board on the SAMA SAMA?

Yes. On the boat, there are two surf boards for rent. Plus, the Balicamp offers rental boards in the highest quality from 5'9 up to 9'0 – hand shaped, NSP and Tufite, for a small surcharge of EUR 50,- / week. Please ask for your rental board at booking time.

What, if I get seasick?

Find a stable position, try to relax and sleep, watch the horizon and avoid caffeine. We also provide seasick pills on board.

INDONESIA and BALI

How long does it take to acclimate?

It can take up to 7 days and more. We recommend a minimum of 2 days with easy activities and good sleep before you turn into action.

How are the weather conditions?

Air temperatures are constantly around 29 °C. During night time and early morning the temperature may drop to 18°C. The solar radiation from March – April and September – December can be very intense, especially on the water. Therefore it is highly recommended to have sufficient protection. Water temperature is at comfortable 27 °C, may drop by 5 °C in June – September.

What do I need to know about medical and health care?

Common illness in tropical areas are otitis and diarrhea. Avoid swallowing ocean water (which can cause stomach problems). Treat your ears with antiseptic eardrops (available at our reception) after every surf and get rid of water blocking your ears and in your sinuses as soon as possible (at the latest before you go to bed). If ear problems develop, we recommend you to consult a doctor.

To prevent diarrhea, wash hands, slowly adapt to spicy food, wash fresh vegetables or fruit or peel it, do not drink water from the tap and check the condition of the food. If you get diarrhea, we highly recommend charcoal tablets.

Which kind of vaccination do I need?

For vaccinations (e.g. Typhus, Tetanus, Hepatitis A (and B), Polio, Diphtheria) and prophylaxis treatments, we recommend consulting your general practitioner or a tropical institute.

Is there a risk of malaria and other infectious diseases?

Malaria:

High risk:

Flores, Gili Islands, Lombok, Sumba, Roti, Moluccas, New Guinea, Sumatra, Sulawesi, Timor

Low-level risk: Rural areas of Bali

No malaria risk: In general, big cities like Jakarta (Java) or urban areas such as Kuta in Bali are considered to be malaria-free.

The incubation time for malaria is 12 days to several months. The malaria symptoms may be unspecific and similar to flu. In case of suspected malaria, it is best advised to seek medical care immediately, which is provided by local hospitals in Bali and also in Lombok. For further and up to date information on prophylaxis drugs, please consult an expert!



Dengue:

Nevertheless, you should be aware of other diseases caused by mosquitoes, such as dengue fever or chikungunya fever. Use an effective anti mosquito repellent. Wearing protective clothing such as shirt and trousers will help to minimize the bite-risk.

Rabies is present in Indonesia. Do not touch any stray dogs or other mammals (not even cute puppies). If you are bitten (or scratched), seek medical attendance immediately and get the vaccine shots.

It's always good to be prepared – therefore you should bring a complete travel-first-aid-kit.

Illness	Injury	Plaster, tapes etc.
Diarrhea and stomach trouble	Disinfectant	Tape (2 x, standard size)
Cold	Ointment (antibiotic)	Assortment of plasters
Fever and pain	Bruise / sprain	Tweezers (pointed), safety pin, scissors
Eye drops	Insect bites / jelly fish / itch	
Ear drops (disinfectant / antibiotic)		
Travel- / motion-sickness		

What happens, if I get injured or ill? How is the medical care in remote areas of Indonesia?

A reliable travel medical insurance is essential for the fast and best possible treatment and transport of a patient. On board of the SAMA SAMA, we provide comprehensive First Aid Equipment to treat minor and moderate injuries. In case of emergency, we will head for the nearest doctor or hospital immediately. Please consider that the medical care beyond Bali is very basic and it may take some time to reach help while on cruise. In case of serious injuries, airplane or helicopter transport to Bali or Singapore is possible.

ATTENTION: On cruise, it can take a long time to reach the next hospital and the medical service outside of Bali is very basic. Please consider this facts and be aware of your abilities.

Alcohol and drugs – are drugs allowed in Bali?

NO. Do not possess, accept, traffic or use drugs of any kind in Indonesia – it is strictly prohibited and prosecuted. 90 % of Bali's population adheres to Balinese Hinduism, which does not ban the use of alcohol. Hence, alcohol is available in almost every supermarket and restaurant. Wine and liquor are more expensive than the local beer (Bintang) and Arak (a spirit made from rice and coconut).

Shells, corals and other souvenirs

In Indonesia, it is strictly forbidden to collect or to take away shell, corals (even tiny pieces) etc. And, of course, also the import to European or other countries is illegal. Save your treasure in memory or take a photo to keep an unforgettable souvenir.

We take no warranty for the accuracy and completeness of this information and any possible damage resulting therefrom. We recommend all travelers to inform themselves in detail about the travel destination before departure.

For additional information, see our FAQ and info sheets.

